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February, 2007

CO's Corner

Last month, staff from the Naval Hospital attended the station Commanding Officer's Town Hall meeting at the base theater. Some very pertinent questions and concerns were raised, which have been reprinted in this issue for the benefit of those who were unable to attend the meeting.

For this issue of *The Point* I have asked my Decedent Affairs Officer to provide some useful information on what to do if you experience a death of one of your active duty members in your command.

Our transformation plans are still on track and we will transform into a Naval Health Clinic by this October. I expect this to be an emotional time for all of us. Working together, we will make it through the changes ahead.

Have a great month!

CAPT E. V. Valentin, MSC, USN

Decedent Affairs

Naval Hospital, Cherry Point's Decedent Affairs Officer (DAO) is responsible for the care and disposition of remains of deceased Active Duty Marines and Sailors. It is imperative that we are notified immediately upon the death of a member of your command in order for us to schedule the autopsy, coordinate organ donation, and prepare deceased remains for final disposition.

Please ensure that you do not contact any funeral home or retrieval service. All Active Duty members are required to have an autopsy, as directed by the Armed Forces Institute of Pathology. This will be arranged by the DAO. If this is not conducted it may result in legal

complications. Please contact the DAO as soon as possible at:

Naval Hospital, Cherry Point DAO Cell: 252-292-1779 Quarterdeck: 252-466-0266

From the Town Hall Meeting

Q. When the hospital changes go into effect in October 2007, is family care going to stay the same?

A. Yes. All your primary care needs will remain at Cherry Point. Only our Inpatient services will close.

Q. What do you do if your doctor is deployed?

A. Because our doctors deploy, you are not only assigned to a specific provider, but that provider is on a team. If your doctor deploys, your appointments will be scheduled to another provider on that team.

Q. When and in what situation do I need a referral?

A. Referrals to specialty care are completed on a case by case basis, and are unique to the individual and situation. The one common factor for all referrals is that they are generated by your Primary Care Manager (PCM). Emergency care never requires prior referral or authorization. You are strongly encouraged to follow up with your PCM within 48 hours after a trip to the Emergency Department.

Q. With the future Acute Care Clinic hours being limited, what does this mean to the single Marines living in the barracks?

A. It really doesn't change anything for emergencies, if you are in a position where there is severe pain or the potential for the loss of life, limb, or sight, you should call 911. You

will be transported to the facility which can most appropriately render the care you need.

Q. I have an active duty SSGT. who is about to deploy. She has been told that she has to call each morning at 7 a.m. to try to get an appointment by an OB/GYN. How can she receive care in a timely manner?

A. Active Duty receive priority at the Hospital, however, the SSGT has to arrange her care starting with her Group Aid Station provider. Not only is this person her Primary Care Manager (PCM), but also the conduit for readiness related issues to her chain of command. If her medical situation requires immediate care, her PCM should contact the Naval Hospital directly and arrange the care she requires.

Q. Will the hospital post changes in the barracks about the services provided?

A. In addition to providing updates on our website and through our newsletter (the one you are reading now), we will ensure this information is disseminated throughout the station.

Dear Benefits Betty,

I am active duty and got married about 6 months ago. We went to DEERS and also to TRICARE and completed her enrollment into TRICARE Prime. My wife now needs dental care and we discovered dental is not part of the TRICARE Prime enrollment. How can I enroll my spouse in the TRICARE Dental Program (TDP)?

Signed, Tooth Troubled

BB: Dear Tooth Troubled,

As you have discovered, enrollment in the dental plan is separate from the TRICARE Prime medical program. Participation in the TRICARE Dental Program (TDP) must be initiated by the sponsor because it requires a monthly payroll deduction. The enrollment application can be completed by standard letter mail, by fax, or by visiting www.tricare.dentalprogram.com and enrolling online. You must provide one month's premium with your enrollment application. If your application is received by the 20th of the month, enrollment begins the first of the following month. Please contact the dental

contractor, United Concordia, at 1-888-622-2256 if you have questions about enrollment or to confirm the effective date of an enrollment. The Health Benefits Advisors at Cherry Point are also standing by to answer all your TRICARE related questions.

Signed, Benefits Betty

February Word Search

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